

July 29, 2008

**Editors:** If you have any questions, please contact Sheri Ashman at 484-881-4097 or William Woolworth at 484-881-4338

### **First National Bank of Chester County used in e-mail, telephone and cell phone scams**

First National Bank of Chester County has been referenced during the past 24 hours in fraudulent emails, telephone calls and cell phone calls being sent to customers and non customers by phishing scammers.

The scammers are believed to be located in a foreign country and First National Bank is working with law enforcement authorities to discover the identity of those involved in the scam.

First National Bank immediately began notifying customers and the public of the scams and informing them not to respond to requests for information. A notification was immediately posted on the bank's website and customers in the branches were individually informed.

This is a very common phishing scam that many financial institutions face on a regular basis and First National is taking every precaution to protect our customers and the bank. The bank is working with law enforcement agencies to have these unauthorized communications and fraudulent websites terminated.

Mass emailed messages and telephone calls describe an urgent reason why customers must "verify" or "re-submit" personal or confidential information by clicking on a link embedded in the email message or by calling a telephone number. These fraudulent emails and telephone calls have been designed to look as if they come from First National and the emails may contain the First National logo.

First National gave the following information to customers:

- First National will never ask a customer to update account information by email or to call a telephone number other than a published First National telephone number.
- Should anyone receive a suspicious email, contact First National immediately at 1-877-362-0100, press 0 for customer service and then forward the suspicious email to [onlineservices@1nbank.com](mailto:onlineservices@1nbank.com).
- Consider the email and telephone call a fraud. Do not click on any links, do not call any telephone number and do not respond with any confidential financial or personal information.